

Free Vista, Comcast help: you get what you pay for and a new social life

It's not that I don't appreciate my new social life and those late night calls from apologetic tech support professionals in India, but now that I'm in my 61st hour of a Microsoft Vista meltdown and my sixth day of a Comcast email failure, I hope that the companies will send in reinforcements or that a lawyer will start a class action lawsuit or two.